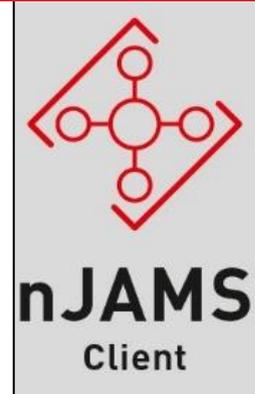# EXTEND YOUR BUSINESS PROCESS VISIBLITY INTO SAP

nJAMS Client

Business process and value-stream orientation is key for companies wanting to improve operational effectiveness and agility. While monitoring tools typically provide disjointed views into individual systems, nJAMS (**n**ot **J**ust **A**nother **M**onitoring **S**ystem) is the tool of choice to monitor, measure, and improve the efficiency and agility of the overall business process.

Solve problems faster and better.

nJAMS tracks your data processed along your value chain to discover how your business transactions are executed and determines automatically correlations between processes.

Understand the "root cause" of a process issue in real-time. The process flow is visualized in a drill-down process graph, which makes it easy to find out if an issue is originated with SAP or with non-SAP components. Proactive alerts notify you in case of any abnormality or deviations of KPIs and let you identify potential issues before end users or customers are affected.

How does the nJAMS Client for SAP work?

nJAMS Client™ for SAP is polling the nJAMS SAP Agent for monitoring events and sends these via JMS to nJAMS server. nJAMS SAP Agent is represented by an ABAP module that resides inside SAP ERP and communicates with nJAMS client for SAP by RFC.
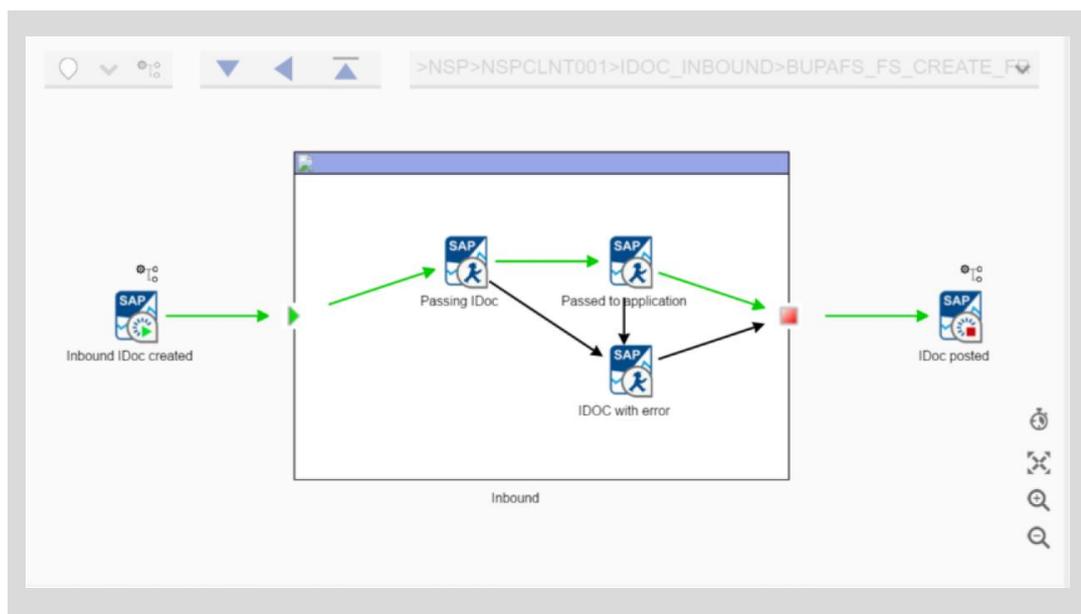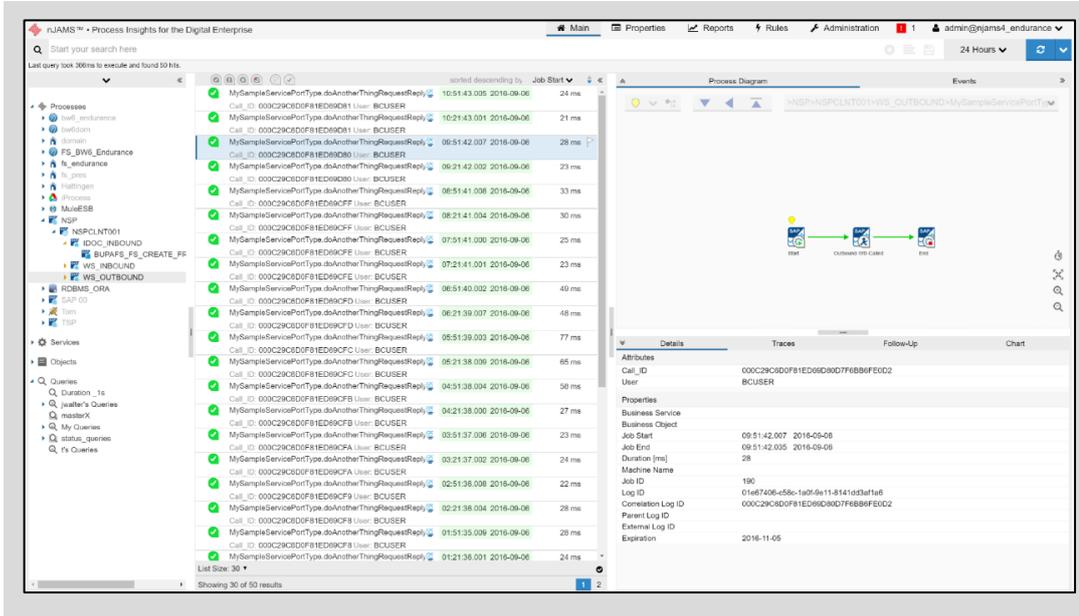

Query for monitoring information and analyze the status of the IDoc processing.

For example you can search for a particular IDoc number and see the processing of this IDoc in SAP in the graphical process view. You will also be able to identify issues, when an IDoc was not received on a target system.

nJAMS Client™ for SAP monitors IDoc processing (inbound /outbound) and Web Services.

Avoid unexpected issues. Remove operational blind spots.

Browse web service calls by using the tree element on the left hand side

Software Requirements
nJAMS Server
SAP Netweaver
  7.0 or higher
Java JRE
JMS Provider
  (TIBCO EMS or
  Apache ActiveMQ)
SAP JCO Libraries

Features:

- Monitors business process and value stream

- Extends process visibility into SAP

- Removes the blind spots between your integration platform and SAP

- Speeds up issue resolution

Typical cloud or on-premise deployment is done within one day. Add nJAMS to your existing services without any migration effort. No code change required.

nJAMS Client™ for SAP has been recognized for its integration with SAP NetWeaver 7.40 in a comprehensive testing procedure by SAP. The certification was awarded in June 2017.

Product Portfolio

nJAMS Server4™
nJAMS Client™ for BW
nJAMS Client™ for BW6
nJAMS Client™ for Mule
nJAMS Plugin for Replay
nJAMS Client™ for SAP
nJAMS Client™ for Application Server
nJAMS Client™ SDK
Excel Plugin for BW
Exchange Plugin for BW
IM Flows

Company Profile
Integration Matters **(www.IntegrationMatters.com)** helps enterprises to deliver on brand promises by providing tools and expertise necessary to monitor end-to-end business processes in high-volume and high-availability environments. By partnering with several renowned integration providers (e.g. TIBCO, MuleSoft, SAP) Integration Matters is able to offer its clients the optimal solutions for their specific requirements. Testifying to the success of its products and services, are over 300 clients from the energy, telecom, banking, insurance, retail and transport and logistics industries, spread across the globe.